



NOVEMBER 15, 2013

CIRCULAR NO. 32/13

TO MEMBERS OF THE ASSOCIATION

Dear Member:

AMERICAN CLUB MEMBER PORTAL

Your Managers are pleased to announce the launching of the American Club's Member portal. This allows Members and their brokers to have direct access to their claims records. Members will, of course, only have access to their own records and, similarly, brokers will only have access to their clients' records.

To access this information, Members and brokers are requested to register with the Managers to have their identity verified and to ensure that the appropriate information is made available to the correct parties.

To register for the Member portal

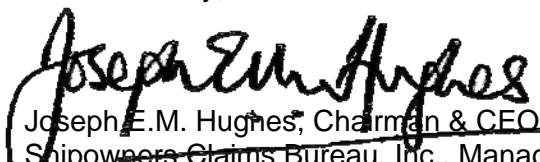
The Member portal can be accessed via the Club's website, www.american-club.com, as follows:

1. Click on the "Member Portal" link at the top right of the home page.
2. A window will open with a login box. First time users should begin by clicking on the "Register My Account" button.
3. A window will open asking the user to provide his or her details.
4. Please read the instructions and fill in the "Register Your Details" box and the "Member Details" box.
5. Once the required details have been completed, click the button "Submit Registration".

The user's details will then be forwarded to the Managers for verification. Once verified, Members and brokers will very soon thereafter be contacted to confirm the approval of their registration.

Should Members have any questions related to the registration process described above, they are asked to contact the Club at webmaster@american-club.com.

Yours faithfully,


Joseph E.M. Hughes, Chairman & CEO
Shipowners Claims Bureau, Inc., Managers for
THE AMERICAN CLUB